

PALACE TOURS
Travel Like Royalty

PALACE TOURS

The Coffee Experience

3 Nights • Luxury Experience

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ABOUT THIS TOUR

Overview

Hidden inside Colombia's famed coffee triangle is Cocora Valley, flanked y the worlds's tallest palm trees, lush hillls and berry speckled trees. A specialized eco-guide will walk you through Cocora where you will experience the ritual of Quindo wax palm and a visit to the coffee plantation where an expert will guide you through its preparation,roasting, quality characteristics and properties that make the difference among the best coffees in the world.

DAY BY DAY

Your Itinerary



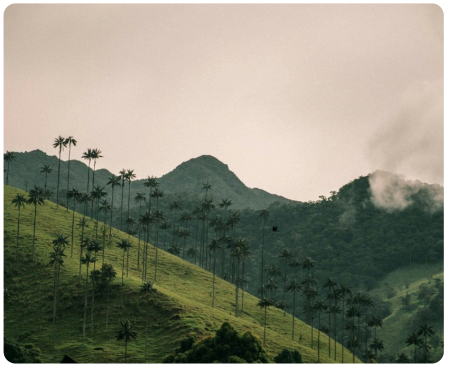
DAY 1

PEREIRA

Arrival from Popayan and check-in at Bosques del Saman Alcala Hotel

DAY 2

COCORA



Visit Cocora Valley, a natural landscape located in the Central Andean Mountains, at Quindío. Here is the wax palm of Quindio (Ceroxylon quindiense), highest in the world and tree national ensign as well as a variety of flora and fauna, many of them endangered, protected under national natural park status.

You will receive a warm welcome drink (Canelazo) and then an specialized eco-guide makes an introduction to the natural reserve of Cocora and a walking through the cloud forest where the biodiversity of fauna and flora can be seen, you will experience the ritual of Quindio wax palm, in which the eco-guide tells the story of how the aborigines worship them and then continues with the experience of seedlings palm planting. Typical lunch included

Later you will move to the typical town of Salento to walk through the colonial streets, visit artisan workshops and the viewpoint of Cocora.



DAY 3

COCORA

Breakfast at the Hotel

Visit to a coffee plantation where an expert will introduce you to the Colombian coffee world, its preparation, roasting, quality characteristics and properties that make the difference among the best coffees in the world. Various preparations of coffee will be tasted. With the assistance of an expert guide you will tour the farm, appreciating their coffee plantations and the work of the collector. In this process, you will know about the famous wet processing that characterizes the Colombian coffee.

Activity duration 3 to 4 hours + travel time to the Plantation

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DAY 4

PEREIRA

Breakfast at the hotel

Check-out.

Transfer and assistance from hotel to airport



IMPORTANT INFORMATION

Terms & Conditions

Payment Fees:

- 20% due at time of booking
- 80% due at 45 days prior to departure

Cancellation Fees:

- 10% of official price refundable up to 45 days prior to departure
- 25% of official price refundable up to 30 days prior to departure
- 100% of the total is payable within 30 days prior to departure

Note:

- Rates per person in Dollars
- Rates are subject to changes in availability
- Maximum of 2 children may share a room with their parents
- Suggested activities are not included in program price
- If selected hotel is not available at the time of booking, a hotel of a similar category will be found

All cancellation, change, or update requests must be submitted in writing by email to travel@palacetours.com. Please allow at least 48 hours (and in some cases longer) for us to review, confirm, and process the request and advise any applicable fees. A cancellation, change, or update takes effect only once we have received and processed the request, and we will confirm the outcome to you once it has been processed. Cancellation timeframes and the applicable fee are calculated by reference to the local time and normal business hours at the destination where the tour is provided; a request received outside those business hours (including evenings, weekends, and public holidays at the destination) is treated as received on the next business day at the destination, and a further processing period of at least 48 hours (and in some cases longer) then applies before the request takes effect.

Guests need to add 3 business days to the above time frames. An administration fee of 15% on any monies paid by the client will be charged prior to refund.

We strongly recommend purchasing travel insurance to cover the losses incurred in case of cancellation. For information on available plans or to purchase travel insurance, please visit www.palacetours.com/insurance

COMMON QUESTIONS

Frequently Asked Questions

How long is The Coffee Experience tour in Colombia?

> The Coffee Experience is a 4-day, 3-night stay in Colombia's coffee region. Day 1 is arrival and check-in, day 2 is the Cocora Valley and Salento tour, day 3 is a coffee plantation visit, and day 4 is check-out with a transfer to the airport.

Where in Colombia does The Coffee Experience take place?

> The tour is based in Colombia's famous coffee triangle. You stay three nights in one selected zone, Risaralda, Quindio or Caldas, and your hotel must be within that zone. The Cocora Valley, near Salento in Quindio, is the natural highlight of the programme.

What is the Cocora Valley and why is it worth visiting?

> The Cocora Valley is a natural landscape in Colombia's Central Andes, home to the Quindio wax palm, the tallest palm tree in the world and Colombia's national tree. It is protected parkland with cloud forest and a wide variety of flora and fauna, many of them endangered.

What happens on the Cocora Valley and Salento day?

> On day 2 a specialised eco-guide introduces the Cocora natural reserve and leads a walk through the cloud forest to see its biodiversity. You take part in the ritual of the Quindio wax palm, in which the guide tells how the indigenous peoples worshipped these trees, and the tour also includes the town of Salento.

What will I learn on the coffee plantation visit?

> On day 3 an expert introduces you to the world of Colombian coffee: its preparation, roasting, quality characteristics and the properties that set the best coffees apart. You taste various coffee preparations, tour the plantations, see the pickers' work and learn about the wet processing that characterises Colombian coffee.

How long is the coffee farm tour?

> The coffee plantation activity lasts about 3 to 4 hours, plus travel time to the farm. The visit is to a coffee farm near the city where you are staying, so you have the rest of the day free to relax at your hotel or explore nearby.

What is included in The Coffee Experience?

> The tour includes 3 nights' accommodation in your selected zone (Risaralda, Quindio or Caldas), daily breakfast, transfers in and out within that zone, the Cocora Valley and Salento tour, and a visit to a coffee farm in the city where you are staying.

What is not included in The Coffee Experience price?

> Personal expenses such as minibar, laundry and phone calls, and any services not specified in the rate, are not included. Flights to and from the coffee region are also not part of the package. Lunches and dinners are at your own choice, as only daily breakfast is included.

Can I move between cities in the coffee region during the tour?

> The transfers and the coffee hacienda tour apply to one city and zone. If you wish to move to another city in the region, an extra charge applies. Contact a travel specialist before booking if you would like to split your stay, and they will quote the additional cost.

What hotel classes are available for The Coffee Experience?

> The tour is offered in Silver, Gold and Platinum classes, which differ in the category of the hotel you stay in. The hotel must be within the zone you select. A travel specialist can recommend a property that suits your style and confirm which one applies to your dates.

Is The Coffee Experience a private tour?

> The Coffee Experience is listed among our private tours in Colombia, with arrival and departure transfers and guided visits arranged around your own dates. It suits couples, families and independent travellers who want to experience the coffee region without joining a large group.

Can children join The Coffee Experience?

> Yes. A maximum of 2 children may share a room with their parents. Child pricing uses two bands based on age at departure: under 5, and from 5 to under 12, with travellers aged 12 and over paying the adult rate. A specialist will confirm the rate for your family.

How fit do I need to be for The Coffee Experience?

> The Cocora Valley day includes a guided walk through cloud forest, and the coffee farm visit involves walking through the plantation. Neither is described as strenuous, but comfortable walking shoes and a moderate level of fitness will help you enjoy the experience. Tell us about any mobility needs when you book.

How do I get to the coffee region for this tour?

> You arrive in the coffee region on day 1 and are transferred to your hotel within your selected zone, and on day 4 you are transferred from the hotel to the airport. Flights are not included, and a travel specialist can advise which airport works best for the zone you choose.

Can I combine The Coffee Experience with other Colombia tours?

> Yes. The Coffee Experience works well alongside our other Colombia experiences, such as Bogota, Medellin or Cartagena. A travel specialist can link the programmes with the right flights and transfers so you can build a longer Colombia holiday.

How much is the deposit for The Coffee Experience and when is the balance due?

> A 25% deposit secures your booking of The Coffee Experience. The balance is due 65 days before your arrival date, so if you book within 65 days of travel the full amount is normally payable at the time of booking.

When can I take The Coffee Experience and what does it cost?

> No fixed departure dates are currently listed on this page, so the tour is quoted on request for your preferred travel dates. Prices are per person sharing in USD and depend on your chosen class and zone. Single occupancy is available on request with a supplement.

Why is Colombian coffee considered among the best in the world?

> On the plantation visit an expert explains the quality characteristics and properties that set top coffees apart, including the wet processing method that characterises Colombian coffee. You taste different preparations yourself, so you leave understanding what makes a great cup rather than just drinking one.

Is breakfast included every day on The Coffee Experience?

> Yes, daily breakfast at your hotel is included throughout the stay, including on the morning of your departure before the airport transfer. Other meals are not included, which gives you the freedom to try local restaurants in the coffee region.

How do I ask a question or book The Coffee Experience?

> Email travel@palacetours.com, call 786-408-0610, or message us on WhatsApp at https://wa.me/17864080610, answered by a travel specialist or our AI assistant. Any departure listed on this page can be booked directly online, and if none suits you, the team will quote your preferred dates.

Ready to Book Your Journey?

Contact Palace Tours for personalized rates and departure dates

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